

The Joint Commission (TJC) Audits Have Changed

The TJC has changed the expectations and audit practices as they relate to preventive maintenance on all medical equipment, regardless of risk. Hospital technology management (HTM) departments are required to complete all planned maintenance activities on medical equipment on time, and with 100% compliance. Specifically, hospitals must be:

- 100% compliant with the original equipment manufacturer (OEM) recommendations, or
- 100% compliant with the policy set by their organization's alternative equipment maintenance (AEM) program

Are you ready for your next TJC audit?

As the manufacturer of STERIS equipment, we take several factors into consideration when determining the appropriate preventive maintenance requirements for our products. These factors include, but are not limited to, adherence to recommended routine operator maintenance protocols, the quality of utility service, part lifecycles, and modes of failure. Our goal is to ensure that your equipment operates at maximum uptime with minimized unscheduled visits.

We do understand that you have the option to create an AEM program if you have documentation and valid reasoning to deviate from OEM preventive maintenance recommendations. Regardless of whether you choose to follow OEM recommendations or establish an AEM program, we understand that the implications of TJC's new standards may be overwhelming to you and your staff. We also want to make you aware of the variety of STERIS solutions that are available to assist you in meeting these new requirements. Please see the chart below for options ranging from parts only, to one-time PM services, and multiple contract offerings that are available to you.

	Preventive Maintenance Packs	Parts & Labor Kits	Preventive Maintenance Contract	Comprehensive Contract
Part(s)	Y	Y	Y	Y
Labor	N	Y	Y	Y
Travel	N	Y	Y	Y
Shipping	N	Y	Y	Y
Compliance Documentation	N	Y*	Y	Y
Unscheduled Repairs	N	N	N	Y

*The STERIS Annual OEM Preventive Maintenance (PM) Parts Program provides facilities with a service option to replace PM parts on an annual basis. This program is different from STERIS's standard OEM PM plan and provides an alternative for facilities that choose to only replace parts annually and by-pass the regular STERIS OEM PM plan. The facility is responsible for all additional inspections and steps performed during a PM, not including parts replacements. See routine maintenance section located in the operator/maintenance manual for these additional inspections and steps.

STERIS Service is committed to delivering a higher level of value to healthcare providers. With our scope, experience, training, and resources, we truly offer choices and valuable peace of mind.

To let STERIS help you today, call us at 1-800-548-4873.



One Integrated Approach to Healthcare.

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