April 1, 2024

Dear Valued Customer,

This letter is to inform you that effective April 1, 2024; STERIS will no longer fully support the following product:

Operating Room Integration Monitor 8MP (PMCL - 764327378/07)

SERIAL NUMBER	MODEL NUMBER	MODEL DESCRIPTION
004KCCVMV899	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
004KCPYMV896	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
004KCQXMV900	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
004KCRNMV966	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
905KCEAN6300	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
905KCZPN6293	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
908KCBDKA613	XUU050089Y	LG 27HJ713S-W 27 INCH 4K IPS 8MP INFIELD DISPLAY
AN001525000121	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001525000122	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001528000138	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001540000142	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001540000143	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001540000163	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001540000166	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001543000147	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000153	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000154	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000155	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000156	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000157	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001553000158	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001640000008	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001640000009	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001642000010	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001642000011	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001642000012	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001642000014	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001647000013	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001647000015	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001650000016	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001650000017	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001705000018	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN001705000019	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY

SERIAL NUMBER	MODEL NUMBER	MODEL DESCRIPTION
AN001735000003	RLM58MG8MP	STERIS 8MP 58 INCH DISPLAY
AN011604000088	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011604000089	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011641000094	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011641000095	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011641000096	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011646000104	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011646000105	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011651000107	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
AN011651000108	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
HXD1001241	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
HXD1001242	RBDV58MG8MP	STERIS 58-INCH MEDICAL GRADE 8MP DISPLAY
RLM140503409	RLM58MG8MP	STERIS 8MP 58 INCH DISPLAY

STERIS discontinued sales of this product on July 9, 2020. Certain critical replacement parts for this product are no longer available. In addition, prices and lead time for the remaining parts and service contract may increase significantly due to low volume production and technological obsolescence.

The policy with respect to the support of this product is as follows:

- As of April 1, 2024, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete product to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract is the only option available for this product at contract renewal.
- As of April 1, 2024, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete product through the end of the term of the Customer's current service contract. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract will remain available for contract renewal.
- As of April 1, 2024, any Customer that is not under a service contract with STERIS yet requires service on a time and material basis will receive parts and labor services based on the resources available at prevailing market prices, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers, but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Michael Guzzo
Service Product Manager
STERIS | Healthcare - Equipment Services
5960 Heisley Road | Mentor, OH 44060