



April 1, 2024

Dear Valued Customer,

This letter is to inform you that effective April 1, 2024; STERIS will no longer fully support the following product:

**Operating Room Integration Monitor (PMCL - 764327378/04)**

<b>MODEL NUMBER</b>	<b>MODEL DESCRIPTION</b>
CL0000002463830001	VIVIDIMAGE 19
CL0000002617377006	VIVIDIMAGE 19 MEDICAL LCD MONITOR
DORSNM40	SMITH & NEPHEW DOR 40 INCH WALL MONITOR
DORSNM46	SMITH & NEPHEW DOR 46 INCH WALL MONITOR
RLM26HD	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR
RLM26HD3	26 INCH SURGICAL GRADE WIDESCREEN LCD DISPLAY
RLM26HD3C	26IN SURGICAL GRADE WIDESCREEN MONITOR
RLM26HD3CNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/O PWR
RLM26HD3MC	26IN SURGICAL GRADE WIDESCREEN MONITOR W/MIC
RLM26HD3MCNPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR W/MIC W/O PWR
RLM26HD4	26IN SURGICAL GRADE WIDESCREEN MONITOR
RLM26HD4NPWR	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/O PWR
RLM26HDFN	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY
RLM26HDFO	26IN SURGICAL GRADE WIDESCREEN FIBER INPUT ONLY
RLM26HDM	26 INCH HD SURGICAL GRADE 1080P LCD MONITOR W MIC
RLM26HDM3	26 IN. SURGICAL GRADE WIDESCREEN LCD DISPLAY W/MIC
RLM26HDM4	26IN SURGICAL GRADE WIDESCREEN MONITOR, W/MIC
RLM26HDM4NPWR	26IN SURGICAL GRD WIDESCREEN MONITOR W/MIC WO PWR
RLM26HDT	VIVIDIMAGE T 26IN SURGICAL GRADE MONITOR
RLM26HDTEEP	EFP VIVIDIMAGE T 26IN SURGICAL GRADE MONITOR
RLM26HDTNPWR	VIVIDIMAGE T 26IN MONITOR (PWR QUOTED SEPARATELY)
RLM27HD	VIVIDIMAGE D 27IN HD SURGICAL DISPLAY
RLM27HD2	VIVIDIMAGE D 27IN HD SURGICAL DISPLAY (OSP)
RLM27HD2C	VIVIDIMAGE D 27 INCH LCD MONITOR W/ CCC FOR CHINA(OSP)
RLM27HD2EEP	EFP VIVIDIMAGE D 27IN HD SURGICAL DISPLAY
RLM27HD2NPWR	VIVIDIMAGE D 27IN HD DISPLAY - POWER NOT INCLUDED (OSP)
RLM27HD2W	VIVIDIMAGE 27 INCH DISPLAY WITH WIRELESS RECEIVER (OSP)
RLM27HDEEP	EFP VIVIDIMAGE D 27 HD SURGICAL DISPLAY
RLM27HDNPWR	VIVIDIMAGE D 27IN HD DISPLAY - POWER NOT INCLUDED
RLM314K	VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY
RLM314K2	VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY, GEN 2
RLM314KC	VIVIDIMAGE 4K 31IN DISPLAY W/ CCC FOR CHINA
RLM40SMGSS	SSI 40 INCH SAMSUNG LCD FP DISPLAY

<b>MODEL NUMBER</b>	<b>MODEL DESCRIPTION</b>
RLM42CM	42IN WIDESCREEEN VALUE WALL MONITOR (BLACK)
RLM42HD	42" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED
RLM43CM	LG 43LV340C 43 INCH HD DISPLAY
RLM47HD	MEDICAL GRADE, 47 INCH HD FLAT PANEL MONITOR
RLM47HDS	47 IN. STERIS LCD HD FPM WITH HDSDI
RLM494KCM	LG 49UH5C-B 49 INCH 4K IPS LED DISPLAY
RLM494KCM2	LG 49UH5E-B 49 INCH 4K IPS LED DISPLAY
RLM52HD	MEDICAL GRADE, 52 INCH HD FLAT PANEL MONITOR
RLM52HDS	52 IN. MEDICAL-GRADE FLAT PANEL MONITOR W/HD-SDI
RLM554KCM	LG 55UH5C-B 55 INCH 4K IPS LED DISPLAY
RLM554KCM2	LG 55UH5E-B 55 INCH 4K IPS LED DISPLAY
RLM55HD	55" MEDICAL GRADE WALL MONITOR, MOUNT NOT INCLUDED
RLM55HD2	VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY
RLM65MG4K2	VIVIDIMAGE W 65 INCH 4K MG DISPLAY - SC65812
RLM9999MON	INTEGRATION CUSTOM MONITOR OPTION
VT0000003247063003	VTM-19HDM 19-INCH HD FPM W/BUILT-IN MICROPHONE
VTLM26HD3CNPWR	REFURB 26IN SURGICAL GRADE WS MONITOR
VTLM26HDT	REFURB VIVIDIMAGE T 26IN SURGICAL MONITOR
VTLM27HD	REFURB VIVIDIMAGE D 27" HD SURGICAL DISPLAY
VTLM27HD2	REFURB VIVIDIMAGE D2 27" HD SURGICAL DISPLAY
VTLM314K	REFURB VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY
VTLM314K2	REFURB - VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY, GEN 2
VTLM52HD	REFURBISHED MONITOR, STERIS, 52IN MEDICAL W/GLASS- WHITE
VTLM55HD	MONITOR, STERIS, 55IN MEDICAL LED W/ PROTECTIVE GLASS, BLACK
VTLM55HD2	REFURB VIVIDIMAGE W 55IN MEDICAL GRADE DISPLAY
VTLM65MG4K2	VIVIDIMAGE W 65 INCH 4K MG DISPLAY (MEDICAL GRADE)
VTLMONSTE18HD	REFURB 18IN LCD SURGICAL DISPLAY
VTLMONSTE19HD	REFURB 19IN HD LCD SURGICAL DISPLAY
VTLMONSTE19PT	REFURB MONITOR, 19" HD PROXIMITY TOUCH LCD, STERIS
VTLMONSTE20HD	REFURB 20IN LCD SURGICAL DISPLAY
VTLMONSTE21HD	REFURB 21.3IN HD LCD SURGICAL DISPLAY
VTLMONSTE21HDM	REFURB 21.3IN HD LCD SURGICAL DISPLAY W/MIC
VTLMONSTE24HD	REFURB 24IN HD LCD SURGICAL DISPLAY
VTLMONSTE24HD2	REFURB 24IN HD LCD SURGICAL DISPLAY
VTLMONSTE24HD2M	REFURB 24IN HD LCD SURGICAL DISPLAY W/MIC
VTLMONSTE24HDM	REFURB 24IN HD LCD SURGICAL DISPLAY W/MIC
VTLMONSTE26HD2	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY
VTLMONSTE26HD2M	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY W/MIC
VTLMONSTE26HD3	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY
VTLMONSTE26HD3M	REFURB 26IN SURGICAL GRADE WS LCD DISPLAY W/MIC
VTLMONSTE42SDI	REFURBISHED MONITOR, STERIS ,42IN MEDICAL W/GLASS- WHITE
VTLP000400	LOANER MONITOR, OPTICAL TOUCH, 19IN MEDICAL GRADE, WHITE,
VTLP000736	REFURBISHED MONITOR, STERIS, 42IN MEDICAL LCD W/ GLASS - BLK
VTLP000737	REFURB - MONITOR, VTS, 42IN MEDICAL LCD W/ PROTECTIVE GLASS

MODEL NUMBER	MODEL DESCRIPTION
VTLP000738	REFURB 26IN LG SURGICAL GRADE WS LCD DISPLAY
VTLP000748	REFURB 26IN SURGICAL GRADE WS FIBER INPUT ONLY
VTLP000798	REFURB 26IN SURGICAL GRADE WS MONITOR
VTLP000800	LOANER MONITOR, OPTICAL TOUCH, 19IN MEDICAL GRADE, WHITE,
XUU050090Y	SAMSUNG UN55NU7100FXZA, 55 INCH UHD DISPLAY

STERIS discontinued sales of this product on July 7, 2023. Certain critical replacement parts for this product are no longer available. In addition, prices and lead time for the remaining parts and service contract may increase significantly due to low volume production and technological obsolescence.

The policy with respect to the support of this product is as follows:

- As of April 1, 2024, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete product to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract is the only option available for this product at contract renewal.
- As of April 1, 2024, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete product through the end of the term of the Customer's current service contract. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract will remain available for contract renewal.
- As of April 1, 2024, any Customer that is not under a service contract with STERIS yet requires service on a time and material basis will receive parts and labor services based on the resources available at prevailing market prices, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers, but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Michael Guzzo  
Service Product Manager  
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