



April 1, 2024

Dear Valued Customer,

This letter is to inform you effective April 1, 2024; STERIS will no longer support the following product as we consider it Service Obsolete. This means a specific device is no longer available and repairs cannot be guaranteed. Migrating to a new replacement unit is recommended for obsolete units.

Operating Room Integration Monitor (PMCL - 764327378/05)

MODEL NUMBER	MODEL NUMBER	MODEL NUMBER	MODEL NUMBER
ISO_MONITOR	RLM20HDSS	RLM42MPX	VTM19HD
RLM18HD	RLM21HD	RLM47CM	VTM21HD
RLM18HDSS	RLM21HDM	RLM47CM2	VTMONSTE20HD
RLM19DMG	RLM21HDSS	RLM55CM	VTP000353
RLM19DMG2	RLM21M3M	RLM55CM2	VTP000354
RLM19HD	RLM24HD	VTLMONVTS19HD	VTP000800
RLM19HDSS	RLM24HDM	VTLMONVTS20HD	VTP003112
RLM19MP	RLM24HDMSS	VTLMONVTS21HD	VTP003113
RLM19OPT	RLM42HDS	VTLMONVTS24HD	VTP003288
RLM20HD	RLM42HDT	VTM18HD	

Certain critical replacement parts for this product are no longer available due to supply issues and technological obsolescence. In addition, STERIS may be limited or unable to support third party software/OS patches and security updates.

No new service contracts for this equipment will be initiated.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Michael Guzzo
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