



April 1, 2024

Dear Valued Customer,

This letter is to inform you that effective April 1, 2024; STERIS will no longer fully support the following product:

Operating Room Video Integration Systems (PMCL - 764327291/03)

MODEL NUMBER
DORSN1000
DORSN1010
DORSN1020
DORSN1030
DORSN1040
DORSN1050
DORSN1060
DORSN1070
DORSN1080
DORSN1090
ORI EQUIP
RL0000003230134071
RL0000003401132001
RL0000003404366024
RL0000003497321001
RL0000003541198122
RL0000003569166029
RL0000003637412037
RL0000003649293012
RL0000003660443007
RL0000003743963002
RL0000003762294016
RL0000003762294017
RL0000003762294018
RL0000003822190022
RL0000003833231006
RL0000003855983014
RL0000003900901017
RL0000003900901019
RL0000003908254027
RL0000003908254028
RL0000003908254029
RL0000003991033044

MODEL NUMBER
RL0000004020209088
RL0000004020209090
RL0000004039912058
RL0000004039912060
RL0000004065062001
RL0000004072973114
RL0000004082058001
RL0000004082058003
RL0000004082327059
RL0000004085081001
RL0000004085081002
RL0000004085081003
RL0000004091434001
RL0000004098946039
RL0000004102022002
RL0000004104977020
RL0000004120716001
RL0000004128883076
RL0000004129138084
RL0000004129152105
RL0000004129528026
RL0000004129563110
RL0000004129870001
RL0000004149389001
RL0000004149389003
RL0000004154968003
RL0000004165677015
RL0000004169665005
RL0000004173246001
RL0000004185067001
RL0000004191016009
RL0000004195782009
RL0000004195782025
RL0000004195782027
RL0000004195782037
RL0000004195782149
RL0000004198171061
RL0000004211664001
RL0000004219325001
RL0000004219705001
RL0000004223829001
RL0000004240347003
RL0000004242584001
RL0000004242584003

MODEL NUMBER
RL0000004242584005
RL0000004242584007
RL0000004242584009
RL0000004259246001
RL0000004259246005
RL0000004259793003
RL0000004267373004
RL0000004267373006
RL0000004267373008
RL0000004267373010
RL0000004281496001
RL0000004281496005
RL0000004297327022
RL0000004304255001
RL0000004304255006
RL0000004316919001
RL0000004327766008
RL0000004331436009
RL0000004331436011
RL0000004331436013
RL0000004351863003
RL0000004360328001
RL0000004361820008
RL0000004397583018
RL0000004408073009
RL0000004412246002
RL0000004414732001
RL0000004417297019
RL0000004423525044
RL0000004425434001
RL0000004495668001
RL0000004504887001
RL0000004519015031
RL000000451901506
RL0000004519015061
RL0000004519767001
RL0000004519842019
RL0000004549124003
RL00000045491247004
RL0000004558316055
RL0000004581200013
RL0000004587666038
RL0000004587666040
RL0000004588070001

MODEL NUMBER
RL0000004605091001
RL0000004607267001
RL0000004616729001
RL0000004617656001
RL0000004617656003
RL0000004618784036
RL0000004620811012
RL0000004620811013
RL0000004623056001
RL0000004623167005
RL0000004625080001
RL0000004625080003
RL0000004631203001
RL0000004634071001
RL0000004647388049
RL0000004647388051
RL0000004654661014
RL0000004686759014
RL0000004690863001
RL0000004698431001
RL0000004727603005
RL0000004746021041
RL0000004767998002
RL0000004775459002
RL0000004786511006
RL0000004788888001
RL0000004794672001
RL0000004794672003
RL0000004794672005
RL0000004794672007
RL0000004794672009
RL0000004796436001
RL0000004796436003
RL0000004810487004
RL0000004810487006
RL0000004811253078
RL0000004817972013
RL000000482756800001
RL0000004827568003
RL0000004827568005
RL0000004827568007
RL0000004845859003
RL0000004851411001
RL0000004871823001

MODEL NUMBER
RL000006356764008
RL9999CSTM
RL9999MISC
RL9999OPTN
RLA107M1
RLA107M1LAF
RLA107M1LCS
RLA108M1
RLA108M1LAF
RLA109M2
RLA109M2LAF
RLA109M2LCS
RLA109TPLAF
RLA110M2LAF
RLA110M2LCS
RLA110TPLAF
RLA110TPLCS
RLA111CP3
RLA119M3
RLA120M2
RLB220M2
RLB510M3
RLCCV2578R10
RLCCV2586R3
RLCCV2621R5
RLCCV2623R2
RLCCV2628R1
RLCCV2630R1
RLCCV2652R1A
RLCCV2654R1A
RLCCV2654R1B
RLCCV2654R1C
RLCCV2656R1
RLCCV2658R5
RLCCV2740R2
RLJLM2171R2
RLJLM2186R5
RLJLM2190R1
RLJLM2257R31
RLJLM2257R32
RLJLM2323R1A
RLJLM2370R11
RLMCG2561R1
RLMCG2599R2

MODEL NUMBER
RLMCG2641R2
RLMCG2663R1
RLPCMON32
RLPCMON37
RLPCMON46
RLQ1100WP
RLQ1200EM
RLQ1300CP
RLQ1320CP
RLQ1400EM
RLQ1420EM
RLQ1500WP
RLQ1520WP
RLQ1600EMT
RLQ1620WPT
RLQ2000OPTN
RLQ2100BUV1
RLQ2400BUD2
RLQ2400BUV1
RLQ2400BUV2
RLQ2800BUD2
RLQ2800BUD2FC
RLQ2800BUV1
RLQ2800BUV1FC
RLQ2800BUV2
RLQ2800BUV2FC
RLQ3600BUD1
RLQ3600BUV1
RLQ3600HBA
RLQ3600OPTN
RLQ6700B
RLSU10132895001
RLSU10245513092
RLSU10300102017
RLSU10313971001
RLSU10348682021
RLSU10527668001
RLSU10558078033
RLSU10586005014
RLSU10754394025
RLSU10754394026
RLSU10754557037
RLSU10772283006
RLSU11060811015

MODEL NUMBER
RLSU11072708020
RLSU6680057017
RLSU6698580086
RLSU6698580088
RLSU6793297001
RLSU6793297004
RLSU6950440075
RLSU7291313030
RLSU7295133001
RLSU7379203041
RLSU7385104010
RLSU7397308098
RLSU7430872014
RLSU7449557001
RLSU7486434001
RLSU7493740001
RLSU7598106001
RLSU7626674088
RLSU7700869001
RLSU7700942001
RLSU7700959001
RLSU7700969001
RLSU7796876001
RLSU7809215013
RLSU7914245032
RLSU7914540042
RLSU7915006032
RLSU7920927048
RLSU7921301048
RLSU8426428069
RLSU8643815019
RLSU8926638001
RLVTS9999CSTM
VT0000002776410002
VT0000002881746004
VT0000002939992004
VT0000003134637038
VT0000003350429059
VT0000003363420001
VTLP000001
VTLP000333
VTLP000335
VTP000001
VTP000334

MODEL NUMBER
VTP000335
VTS EQUIP

STERIS discontinued sales of this product on June 15, 2021. Certain critical replacement parts for this product are no longer available. In addition, prices and lead time for the remaining parts and service contract may increase significantly due to low volume production and technological obsolescence.

The policy with respect to the support of this product is as follows:

- As of April 1, 2024, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete product to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract is the only option available for this product at contract renewal.
- As of April 1, 2024, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete product through the end of the term of the Customer's current service contract. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract will remain available for contract renewal.
- As of April 1, 2024, any Customer that is not under a service contract with STERIS yet requires service on a time and material basis will receive parts and labor services based on the resources available at prevailing market prices, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers, but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Michael Guzzo
Service Product Manager
STERIS | Healthcare - Equipment Services
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