



July 8, 2024

Dear Valued Customer,

This letter is to inform you effective July 8, 2024, STERIS will no longer support the following product line:

**Eagleguard LV Retort Sterilizer/Autoclave (PMCL - 764327-016)**

*Equipment Numbers listed below:*

EQUIPMENT NUMBER	EQUIPMENT NUMBER	EQUIPMENT NUMBER	EQUIPMENT NUMBER
1-1237602783	M_1252734	M_P380430	M_P611058
1-1454901612	M_1263589	M_P430456	M_P611059
1-2445691187	M_P118881	M_P43413	M_P687136
1-2673935092	M_P147422	M_P443374	M_P689385
1-5400352630	M_P16985	M_P454663	M_P689803
1-5684469687	M_P176794	M_P459183	M_P69533
2446-5157	M_P182949	M_P459185	M_P69534
898-32552	M_P228032	M_P46738	M_P711401
M_1001480	M_P230938	M_P490440	M_P725406
M_1076823	M_P230953	M_P501792	M_P725407
M_1088530	M_P230988	M_P507065	M_P747614
M_1088531	M_P27728	M_P507387	M_P853519
M_1089576	M_P287199	M_P517555	M_P747614
M_1102681	M_P294618	M_P526984	M_P853519
M_1107540	M_P324011	M_P537736	
M_1108178	M_P324309	M_P554925	
M_1130964	M_P324311	M_P581096	
M_1200571	M_P33024	M_P591108	
M_1216047	M_P372925	M_P594626	
M_1242337	M_P37339	M_P60218	

STERIS discontinued sales of this product line, and this product line and has not shipped since 2003 with the introduction of newer advanced steam sterilizer technologies. Certain critical replacement parts for this product line are no longer available due to supply issues and technological obsolescence.

No new service contracts for this equipment will be initiated. STERIS provides a variety of replacements to support effective medical device sterilization that offer several improvements and advantages over the Eagleguard LV Retort System. We recommend your facility begins the budgeting process for a replacement steam sterilizer.

These decisions are never easy because we recognize the impact they have on your operation. We are providing advanced notice to ensure you have ample time to order a replacement.

To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Tumi Oredein  
Service Product Manager - IPT  
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